

## **What to expect on arrival**

Please report to the receptionist on arrival and you will be directed to the correct clinic.

**If you have recently moved house or changed GP, please let the receptionist know so that your details can be updated.**

Please note that a number of clinics are likely to be running at the same time, so patients in the waiting area may not necessarily be attending the same clinic as you.

A member of staff will inform you if there is a significant delay in your appointment time.

This is a teaching department and medical students may be present during your consultation. Please let reception know if you would prefer the students not to be present.

After your visit the doctor will send a full report to your GP detailing any further treatment or tests you may require. Your GP should receive this information within two weeks of your visit. It may take longer if you have had complex investigations.

Sometimes it is possible for patients to receive treatment on the same day as their assessment. [Please click on here for advice and guidance.](#)

**If you are unable to attend your appointment it is important that you contact the department in advance.**